

**NOTICE: In response to the Coronavirus (COVID-19) pandemic, ALL HABD OFFICES, COMMUNITY CENTERS AND CAMPUS OF HOPE ARE CLOSED to the public until further notice. Unfortunately, HABD staff will not be available to distribute meals to families at community centers and encourages families to make arrangements to pick up meals provided by the Birmingham City School System.**

**Although the offices are closed to the public, HABD will continue to provide safe, decent and sanitary housing for our residents. To communicate with HABD staff and management, residents should call or email. Property management staff is available to assist you Monday- Friday from 8:00 am- 5:00pm. To send an email to Central Office, please click on the following link and complete the form- <https://habd.org/contact-us/>**

- **Any and all payments to HABD, including legal and rent payments, should be left in the secure drop box at each property. NO CASH. Residents, please leave your name and unit number with your payment.**
- **Residents who experience a change in income should immediately provide a written notice to property management in order for HABD to adjust your rent accordingly. Please include your contact information with the written notice and leave it in the drop box at the property.**
- **Routine work orders have resumed.**
- **Pest control services have resumed.**
- **HUD urges residents who suspect they've been exposed to COVID-19 and are staying home, to report the information to HABD.**
- **Visitors for social purposes, especially at elderly properties, are discouraged; medically related visitors and caregivers may continue to visit residents.**

**HABD maintenance staff will continue to complete emergency work orders that will address the following:**

- **Gas Leaks**
- **Fire**
- **Electrical Outage (Entire unit or Building)**
- **Sewer Line Backup (In Unit Only when there is one toilet present)**
- **Flooded Unit (Burst Water Heater and/or Water Supply Lines)**
- **No Heat/Air (When temperature mandates)**
- **No Hot Water**

**For site emergencies after hours, please call 205-583-5271**

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Please visit [www.cdc.gov/COVID19](http://www.cdc.gov/COVID19) for additional information and updates regarding COVID-19. Stay safe and well!

It is our main priority to make sure all residents are adequately informed and prepared to best adjust to the daily changes. Rest assured; you will not be evicted nor face any penalties if you lose income during this pandemic. HABD will continue to serve our residents with the highest level of compassion and customer service. Please follow our social media accounts for updates on COVID19 and HABD's operational changes. In addition, please click on the following links for information regarding COVID-19 updates:

<https://www.uab.edu/coronavirus>

<https://www.hud.gov/coronavirus>

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

<http://www.alabamapublichealth.gov/infectiousdiseases/2019-coronavirus.html>

<https://www.jcdh.org/SitePages/Misc/PdfViewer?AdminUploadId=723>

To receive important information from HABD regarding COVID-19 and our daily operations, please text HABDCOVID to 797979. (Msg and data rates may apply)